

June 10, 2020

To all our Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Our infection control processes are made so that when you receive care, it's both safe and comfortable. We follow infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. We are trying to eliminate paper contact. Please return these by text or email. Please call our office or respond to the text we sent you when you arrive for your appointment, **DO NOT COME INTO THE OFFICE UNTIL WE NOTIFY YOU IT IS OKAY TO DO SO.**
- Please wear your mask into the building. We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed. We will take your temperature, as well.
- You will see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect. Please do not bring others, family or friends to your appointment unless arrangements have been made in advance.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment. We have a large backlog of patients to reschedule, please be patient.
- We will do our best to allow greater time between patients to reduce waiting times for you, we are trying to stagger appointment times as well.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 570.421.3751 or visit our website at www.maganndental.com.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely

Dr Ed Magann and Staff